Lead Action Level Exceedance Notice - Template

DRINKING WATER WARNING

Sampling shows elevated lead levels in some [Residential Homes].

[West Shore Park Subdivision] found elevated levels, of lead in drinking water in some homes/buildings. **[West Shore Park Subdivision]** may also have tested your home or building. If they did, you should receive or may have already received these results. These results are specific to your home and may be different from the results taken in other locations. Lead can cause serious health problems, especially for pregnant women and young children. Please read this information closely to see what you can do to reduce lead in your drinking water.

What is an Action Level?

The lead action level is a measure of the effectiveness of the corrosion control treatment in water systems. The action level is not a standard for establishing a safe level of lead in a home. To check if corrosion control is working, EPA requires water systems to test for lead at the tap in certain homes, including those with lead service lines. Systems compare sample results from homes to EPA's action level of 0.015 mg/L (15 ppb). If 10 percent of the samples from these homes have water concentrations that are greater than the action level, then the system must perform actions such as public education, adjusting treatment, and lead service line replacement.

What Happened?

[We learned about the Lead Action Exceedance on 2/3/26 after re-sampling from the WQS (water quality sampling). The source of lead is from service lines from a select number of homes within the Public Water Supply]

Between **[September, 2025]** and **[December, 2025]**, we collected **[3]** samples and analyzed them for lead. The results of more than 10 percent of our samples exceeded the action level for lead.

[West Shore Park Subdivsion] is focused on protecting the health of every household in our community; however, lead from service lines and lead plumbing and fixtures can dissolve or break off into water and end up at the faucet. **[The specific sources are primarily all from individual testing of homes]** We found that **[full lead service lines.]** are **[the primary]** sources of lead in your drinking water. This does not mean that every property that receives drinking water from **[West Shore Park]** has lead in the drinking water. It does mean that you should understand how to reduce your exposure to lead through water. Keep in mind that drinking water is not the only potential source of lead exposure, since lead can be found in air, soil, and paint. For more information on all sources of lead, visit https://www.epa.gov/lead.

Health Effects of Lead

Exposure to lead in drinking water can cause serious health effects in all age groups. Infants and children can have decreases in IQ and attention span. Lead exposure can lead to new learning and behavior problems or exacerbate existing learning and behavior problems. The children of women who are exposed to lead before or during pregnancy can have increased risk of these adverse health effects. Adults can have increased risks of heart disease, high blood pressure, kidney, or nervous system problems.

Steps You Can Take to Reduce Your Exposure to Lead in Your Water

Below are recommended actions that you may take, separately or in combination, if you are concerned about lead in your drinking water. The list also includes where you may find more information and is not intended to be a complete list or to imply that all actions equally reduce lead from drinking water.

- **Use your filter properly**. Using a filter can reduce lead in drinking water. If you use a filter, it should be certified to remove lead. Read any directions provided with the filter to learn how to properly install, maintain, and use your cartridge and when to replace it. Using the cartridge after it has expired can make it less effective at removing lead. Do not run hot water through the filter. For more information on facts and advice on home water filtration systems, visit EPA's website at *https://www.epa.gov/groundwater-and-drinking-water/home-drinking-water-filtration-fact-sheet* and EPA's Consumer Tool for Identifying Drinking Water Filters Certified to Reduce Lead.
- **Clean your aerator.** Regularly remove and clean your faucet's screen (also known as an aerator). Sediment, debris, and lead particles can collect in your aerator. If lead particles are caught in the aerator, lead can get into your water.
- **Use cold water**. Do not use hot water from the tap for drinking, cooking, or making baby formula as lead dissolves more easily into hot water. Boiling water does not remove lead from water.
- **Run your water.** The more time water has been sitting in your home's pipes, the more lead it may contain. Before drinking, flush your home's pipes by running the tap, taking a shower, doing laundry, or doing a load of dishes. The amount of time to run the water will depend on whether your home has a lead service line or not, as well as the length and diameter of the service line and the amount of plumbing in your home. Residents may contact us at **[847-757-5507 for Chad Karol And/Or Jason DesBiens 847-951-4099]** for recommendations about flushing times in their community.
- **Learn what your service line material is.** Contact us at **[847-757-5507 for Chad Karol And/Or Jason DesBiens 847-951-4099]** or a licensed plumber to determine if the pipe that connects your home to the water main (called a service line) is made from lead, galvanized, or other materials. To find out about what we are doing to replace lead service lines, please visit **[West Shore Parks Website]** or contact us at **[847-757-5507 for Chad Karol And/Or Jason DesBiens 847-951-4099]**. Protect Your Tap: A quick check for lead is EPA's on-line step by step guide to learn how to find lead pipes in your home.
- **Learn about construction in your neighborhood.** Contact us at **[847-757-5507 for Chad Karol And/Or Jason DesBiens 847-951-4099]** to find out about any construction or maintenance work that could disturb your service line. Construction may cause more lead to be released from a lead service line if present.
- **Have your water tested.** Contact us at **[847-757-5507 for Chad Karol And/Or Jason DesBiens 847-951-4099]** to have your water tested and to learn more about the lead levels in your drinking water.

Get Your Child Tested to Determine Lead Levels in His or Her Blood

A family doctor or pediatrician can perform a blood test for lead and provide information about the health effects of lead. State, city, or county departments of health can also provide information about how you can have your child's blood tested for lead. The Centers for Disease Control and Prevention (CDC) recommends that public health actions be initiated when the level of lead in a child's blood is 3.5 micrograms per deciliter (µg/dL) or more. For more information and links to CDC's website, please visit https://www.epa.gov/ground-water-anddrinking-water/basic-information-about-lead-drinking-water.

What is Being Done?

The actions that we are taking are following **[Federal AND/OR State lead and copper regulations]** listed below.

In addition to the information mentioned above that we will provide to residents at locations we sampled, we will also be following up with additional public education to all our customers by [insert date no later than 60 days from the end of the monitoring period].

We are working to determine which corrosion control treatment strategy would be most effective in addressing this situation. **[We are currently reviewing the appropriate methods to OCCT.]**

We are removing the lead service lines, which is a common source of lead in drinking water. **[During 2026 we plan on replacing 10% of the total lines.]**

We also plan to take the following steps:

- We are conducting additional lead and/or water quality monitoring of our water system supply.
- We are increasing our lead monitoring to determine the extent of the situation.
- We are making **[point-of-use]** filters available to customers **[To those who do not have filters, please contact WSP water commissioner]**.
- We will offer solutions for the option of bottled water for those with Lead Service Lines.
- We are investigating and removing lead-containing plumbing materials within the facility (or installing water filters at locations impacted by lead-containing plumbing
- For more information, please contact **[Chad Karol]** at **[847-757-5507]** or **[chadkarol@gmail.com]**. General guidelines on ways to lessen the risk from lead in drinking water are available from EPA's website https://www.epa.gov/ground-water-and-drinking-water/basic-information-about-lead-drinkingwater.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

This notice is being sent to you by **[West Shore Park Subdivision].** State Public Water System (PWS) ID#: IL0977370.

Date distributed: 2/4/26.

Public Notice Content Requirements[f]

The Federal Public Notice Rule contains 10 required elements.[f]

Describe the Situation and When It Happened[g]

You must include language describing the situation and describe when the situation occurred.

Health Effects and Populations at Risk[h]

You must include ***mandatory language*** on health effects, including a description of populations at risk, (from Appendix B to 40 CFR 141 Subpart Q) as it appears on the attached template and is presented in *italics* with an asterisk* on each end. You must not edit any mandatory text on the template in *italics* with an asterisk* on each end.

Alternative Sources of Water[i]

The template must include whether alternative water supplies should be used. You may want to consider providing bottled water and/or point-of-use or pitcher filters to your customers. If you are providing bottled water and/or filters, your notice should say how and where to obtain them. If you are providing bottled water, EPA recommends that it meets U.S. Food and Drug Administration (FDA) and any state bottled water safety standards. If you are providing filters, EPA recommends that you ensure they are third-party certified to remove lead by referring to EPA's Consumer Tool for Identifying POU Filters Certified to Remove Lead and reading the filter packaging.

Actions Consumers Should Take[j]

The Public Notice must include what actions consumers should take, including whether they should seek medical help, if known. The template includes EPA's recommended actions that a person may take, separately or in combination, if they are concerned about lead in their drinking water. Language provided in brackets points out information for you to complete and/or tailor to your specific water system. Please note, all language in this section of the template is recommended as example text and may be edited, regardless of brackets.

Water System Actions and Resolution[k]

In your notice, you must describe actions you are taking in response to the action level exceedance and when you expect to resolve the situation. Some of these actions may be required by regulation. Depending on the action(s) you are taking, you can use one or more of the statements provided as examples in the attached template, if appropriate, and/or develop your own text.

Contact Information[l]

You must include the name, business address, and phone number of the water system owner, operator, or designee of the public water system as a source of additional information concerning the notice.

Encourage Distribution of the Notice[m]

The template includes mandatory text to encourage the distribution of the public notice to all persons served, where applicable. ***Mandatory text*** is presented in the template in *italics* with an asterisk* on each end. You must not edit any language on the template in *italics* with an asterisk* on each end.

After Issuing the Notice

You must provide a copy of the Tier 1 notice to both EPA and your State as soon as practicable but no later than 24 hours after the public water system learns of the exceedance.[n] This is in addition to the requirement that you send a certification to your primacy agency stating that you have met all the public notification requirements to your primacy agency within 10 days after the original or any repeat notice(s).[o]

EPA recommends that you notify local health professionals of the action level exceedance. People may contact their doctors with questions about how lead exposure may affect their health, and the doctors should have the information they need to respond appropriately. In addition, health professionals, including dentists, use tap water during their procedures and need to know about the elevated levels of lead found in their system's drinking water so they can potentially use an alternate source of water, such as bottled water, or a filter certified to remove lead.

EPA recommends the best practice of informing your consumers when the situation has been resolved.

The Lead & Copper Rule requires water systems report all results of compliance sampling within 10 days after the end of the monitoring period when sampling was conducted [40 CFR 141.90]. Some water systems may have information sooner, however, and EPA encourages these systems and states to provide the notice as soon as they can confirm a lead ALE. "State" means the agency of the State or Tribal government which has jurisdiction over public water systems. During any period when a State or Tribal government does not have primary enforcement responsibility pursuant to section 1413 of the Act, the term State" means the Regional Administrator, U.S. Environmental Protection Agency. [40 CFR 141.2] [3] EPA's Revised Public Notification Handbook, EPA 816-R-23-002, March 2023. Download available: https://www.epa.gov/dwreginfo/public-notification-rule-compliance-help-water-system-owners-and-operators. Last accessed 2/5/2024.

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Dear Water Customer: Today's Date: 2/4/26

This notice contains important information about your water service and may affect your rights. The water system has identified that you have a lead service line. We encourage you to have this notice translated in full into a language you understand and before you make any decisions that may be required under this notice.

Diese Mitteilung beinhaltet wichtige Informationen über Ihre Wasserversorgung und könnte Ihre Rechte beeinflussen. Wir bitten Sie, dass Sie diese Mitteilung vollständig in eine Sprache übersetzen lassen, die Sie verstehen, bevor Sie eventuelle Entscheidungen treffen, welche im Zusammenhang mit dieser Benachrichtigung erforderlich sind.

Ang abisong ito ay naglalaman ng mahalagang impormasyon tungkol sa iyong serbisyo sa tubig at maaaring makaapekto sa iyong mga karapatan. Hinihikayat namin kayo na isalin nang buo ang abisong ito sa wikang naiintindihan ninyo at bago kayo gumawa ng anumang mga desisyon na maaaring kailanganin sa abisong ito.

આ સૂચનામાં તમારી પાણીની સેવા વિશે મહત્વપૂર્ણ માહિતી શામેલ છે અને તમારા અધિકારોને અસર કરી શકે છે. અમે તમને પ્રોત્સાહિત કરીએ છીએ કે તમે આ સૂચના હેઠળ જરૂરી હોય તેવા કોઈપણ નિર્ણયો લો તે પહેલાં તમે આ સૂચનાને તમે સમજો છો તે ભાષામાં સંપૂર્ણ ભાષાંતર કરો.

Niniejsze zawiadomienie zawiera ważne informacje na temat Państwa przyłącza wodociągowego i może mieć wpływ na Państwa prawa. Przed podjęciem jakichkolwiek decyzji, które mogą być wymagane na mocy niniejszego zawiadomienia, zachęcamy Państwa do przetłumaczenia całości niniejszego zawiadomienia na język, który będzie dla Państwa zrozumiały.

يحتوي هذا الإشعار على معلومات مهمة حول خدمة المياه لديك، وقد يؤثر على حقوقك. قبل اتخاذ أي قرارات قد تكون مطلوبة بموجب هذا الإشعار فإننا نشجعك على ترجمته بالكامل إلى لغة تفهمها.

اس نوٹس میں آپ کی پانی کی سروسز سے متعلق اہم ترین معلومات موجود ہیں اور یہ آپ کے حقوق کو متاثر کر سکتا ہے۔ ہم آپ کو ترغیب دیں گے کہ آپ اس نوٹس کا مکمل طور پر اس زبان میں ترجمہ کروائیں جو آپ سمجھتے ہوں اور ممکن ہے کہ آپ کے کوئی فیصلہ لینے سے قبل اس نوٹس کے تحت یہ درکار بھی ہو۔

Este aviso contiene información importante sobre su servicio de agua y puede afectar sus derechos. Lo animamos a que traduzca este aviso a un idioma que comprenda antes de tomar cualquier decisión que pueda ser necesaria en virtud del mismo.

이 통지서에는 귀하의 권리에 영향을 미칠 수 있는 수도 서비스에 관한 중요한 정보가 제시되어 있습니다. 이 통지서에서 요구하는 결정을 내리기 전에 이 통지서를 귀하가 이해할 수 있는 언어로 번역하시기 바랍니다.

本通知包含有关您的供水服务的重要信息，可能会影响到您的权利。在您做出本通知所要求的任何决定之前，我们鼓励您将本通知完整地翻译成您可理解的语言。

YOU ARE SERVED BY A LEAD SERVICE LINE

Health Effects of Lead

Exposure to lead in drinking water can cause serious health effects in all age groups. Infants and children can have decreases in IQ and attention span. Lead exposure can lead to new learning and behavior problems or exacerbate existing learning and behavior problems. The children of women who are exposed to lead before or during pregnancy can have increased risk of these adverse health effects. Adults can have increased risks of heart disease, high blood pressure, kidney, or nervous system problems. The most common exposure to lead is swallowing or breathing in lead paint chips and dust. However, lead in drinking water can also be a source of lead exposure. In the past, lead was used in some water service lines and household plumbing materials. Lead in water usually occurs through corrosion of plumbing products containing lead; however, disruption (construction or maintenance) of lead service lines may also temporarily increase lead levels in the water supply. This disruption may be sometimes caused by water main or service line maintenance/replacement.

Work on a lead service line may result in sediment, possibly contains lead from the service line in the building's water.

Below describes some information about some preventative measures you can take to help reduce the amount of lead in drinking water.

What you can do to reduce lead exposure in drinking water:

- *Run your water to flush out lead.*
  - flushing times can vary based on the length of your lead service line and the plumbing configuration in your home. The length of lead service lines varies considerably. Flushing for at least 5 minutes is recommended.
- *Use cold water for drinking, cooking, and preparing baby formula.* Do not cook with or drink water from the hot water tap, lead dissolves more easily into hot water. Do not use water from the hot water tap to make baby formula.
- *Look for alternative sources or treatment of water.* You may want to consider purchasing bottled water or a water filter that is certified to remove "total lead".
- *Clean and remove any debris from faucet aerators on a regular basis.*
- *Do not boil water to remove lead. Boiling water will not reduce lead.*
- *Purchase lead-free faucets and plumbing components.*
- *Remove the entire lead service line.*
- **Please Call : 847-757-5507 for information on our lead service line replacement program. Including any programs available that may provide financing solutions to assist property owners to replace the customer-owned portion of a lead service line.**
- The supplier must replace the supplier-owned portion of a lead service line when the property owner notifies the supplier that the owner will replace the customer-owned portion of the lead service line.

- *Test your water for lead. Verify your service line.* Please call us to find out how to get your water tested for lead.
  - If test results indicate a lead level above 15 ug/L, bottled water should be used by pregnant women, breast-feeding women, young children, and formula-fed infants.